

LOCAL GOVERNMENT

BARNSELY METROPOLITAN BOROUGH COUNCIL has selected a library management system from Capita-owned Talis to benefit over 220,000 citizens. The software will allow the council to provide improved, intuitive services such as reservations, catalogue search, payment of fines - by phone, email, post and SMS.

BOLTON COUNCIL has gone live with Liquidlogic's PROTOCOL Integrated Children's System. The system integrates with Capita One, Bolton's educational management system, providing an essential multi-agency link for the council. Liquidlogic has worked closely with Bolton to migrate over two million case notes and 100,000 children's assessments from the council's legacy system.

CAMDEN BOROUGH COUNCIL has selected Computrace to protect its laptops and the data held on them. The council operates a mobile security policy strategy based on industry-standard recommendations around password protection, hard disk encryption, data protection, and computer tracking. It has already activated Computrace on 1,300 of its laptops to address the computer tracking and data protection element of this.

CARMARTHENSHIRE COUNTY COUNCIL has deployed Xsigo virtual I/O as part of a server consolidation initiative. Users can now quickly and easily connect any server to any network and storage device through a consolidated infrastructure. Because the I/O Director delivers up to 40Gb bandwidth per server connection, it allows IT administrators to increase server consolidation ratios and accelerate management tasks such as vMotion and data backup.

CHESHIRE WEST AND CHESTER COUNCIL has awarded Civica a contract to provide an integrated system for its case management across its legal department. The new system will be based on Civica Legal software, which gives the legal teams web-enabled applications and modern infrastructure to ensure centralised single process for case management, court bundling, billing and debt recovery.

CROYDON COUNCIL has deployed Human-Concepts OrgPlus Enterprise solution. The council is using the Software as a Service

LAMBETH has appointed Capita preferred bidder for a collaborative partnership to deliver a range of services encompassing and extending the existing revenue collection contract administered by Capita and additional services including management of the council's call centre operations, ICT support services and a benefits resilience service. For these core services the contract is expected to be worth £60m over 10 years with the option to extend for a further five years.

(SaaS) version of OrgPlus Enterprise to manage its organisational structures for more than 10,000 staff more effectively within the new budget constraints.

DORSET COUNTY COUNCIL and Kcom have signed a four year framework agreement (with the ability for services to continue for a further seven years) to supply a wide area network and unified communications. The network will be a shared resource available to any public sector body in Dorset and surrounding areas. Initially the network will extend to approximately 400 sites, involve unbundling over 30 BT exchanges, and will incorporate two data centres and consolidated connections into government services.

GLOUCESTER CITY COUNCIL has improved business efficiency by using a budgeting and forecasting system from Advanced Business Solutions. The software has helped to reduce budget loading time from ten days to just minutes and to better monitor, evaluate and improve its financial performance by replacing spreadsheets with real-time monitoring of financial plans and forecasts.

GLOUCESTERSHIRE COUNTY COUNCIL is adopting a multi-agency approach to children's services to support more effective early interventions and has chosen Liquidlogic's PROTOCOL Integrated Children's System and PROTOCOL e-Enabled Common Assessment Framework (eCAF). Up to 1,600 social care and health practitioners from agencies including the council's CYPS, education, health, police and youth services will access the new systems.

LEWISHAM BOROUGH BUSINESS AGAINST CRIME says it has reduced town centre crime by 62%, as a result of using NBIS (National Business Intelligence System) from Hicom. Using NBIS, the organisation is able to share data on offenders quickly and easily between retailers, the police and other crime reduction agencies nationwide.

LEWISHAM has reselected Capita Local Government Services to provide systems support for its revenues and benefits service. The contract, worth £1.4m over five years with option to extend for a further two years, runs from June and is a continuation of the existing 18 month systems support service contract.

LONDON LIBRARY CONSORTIUM is subscribing to Smartsm to drive efficiencies around its shared collections. The tool helps libraries practice the proven Evidence Based Stock Management Methodology, allowing them to manage and develop their collections based on evidence.

NEWCASTLE-UNDER-LYME BOROUGH COUNCIL has selected Becrypt Trusted Client to deliver secure mobile working to its officers. The council has ordered 90 licences for Trusted Client, which will be supplied to staff on USB sticks giving them secure access to

LIVERPOOL CITY COUNCIL is set to refresh its joint venture contract with BT after securing an improved deal. Liverpool Direct Limited was formed in 2001 and runs the city council's ICT service, contact centre, one-stop shops, together with human resources and payroll, the revenues and benefits services, and the social care service, Careline. In addition to a £9m discount on the cost of the contract and £17.5m of investment in ICT, BT has agreed to spend £18m on projects which will create jobs and fund housing and social care programmes between now and 2017.

the council's virtual private network remotely. Managed in a central resource pool, staff from all departments will be able to use the USB sticks for mobile and home working. The solution is also part of the council's disaster recovery plans to ensure business continuity.

NORTH NORFOLK DISTRICT COUNCIL has signed a contract with Concerto Support Services to deploy Concerto Assets software to manage and maintain its diverse property estate. The software will allow the council to address the data issues with the view of centralising, cleansing and improving asset data.

POWYS COUNTY COUNCIL has chosen LogRhythm's integrated log management and Security Information Event Management solution to help cut the cost of complying with government and payment card industry data security standard regulations. The council will also use the product to proactively identify and remediate internal and external security threats to its critical IT infrastructure.

REDBRIDGE COUNCIL and Virtual Viewing have launched a website that uses 3D modelling to show the development potential of Ilford town centre. It has been described as a one-stop shop for would-be investors. The site allows users to take a virtual tour of the area while making key documents such as due diligence papers, urban design reports and planning policy accessible in one easy-to-access place. www.investilford.co.uk

FINGAL COUNTY COUNCIL is using Nathean Technologies' Logix to identify cost savings and efficiencies council-wide, including significant savings in energy bills, as well as reductions in procurement costs such as plant hire. The tool is also being used to analyse housing and citizen service needs.

